Title: Medi-Cal Benefits Identification Card (BIC) Replacement

Standard Header

This notice tells you about changes for \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

**Medi-Cal Benefits Identification Card (BIC) Replacement:**

🞏 As you asked, a replacement card will be mailed to you.

🞏 We have corrected information that appears on the front of your BIC. A new BIC will be

mailed to you.

**BIC Cancellation:**

🞏 Destroy/Cut up the card with ID No. <ID Number> and issue date <issue date>. It is no longer valid.

🞏 You were issued more than one BIC. We have corrected our records and the BIC with ID No.<ID number> and issue date <issue date> has been cancelled. Cut up this card to prevent fraudulent use and access to your Medi-Cal benefits.

If you lose your Medi-Cal card, report the loss to the county right away. If you need a card before your new card arrives, you may ask the county for a temporary paper card. If your Medi-Cal benefits stop, **do not throw away your card.** You can use it if you become eligible for Medi-Cal again, or to correct any negative actions to your Medi-Cal coverage, or if you are wrongly billed for services that should have been covered by your Medi-Cal.

If you have questions, please contact the county at the number listed above.